



SEPTEMBER 2024

Programs, Impact & Outcomes



ANNE CARLSEN

Nurturing abilities. Changing lives.



Executive Summary

Anne Carlsen is a non-profit organization providing individuals with developmental disabilities or delays with services and support for over 80 years. Anne Carlsen has positioned itself on the cutting edge of innovation with unique programs, creative therapies, and advanced assistive technologies that provide life-changing programming to those it serves.

**Our mission is to make
the world a more inclusive
place where independence
is a gift to all.**



Our Vision

The Anne Carlsen Center champions the power of inclusion and development of every person's true potential.



Who We Serve

- Birth through adulthood
- Intellectual and developmental disabilities
- Autism, developmental delays or other diagnoses
- Medically complex health care needs
- Behaviorally complex needs



Core Values

Acceptance, teamwork, gratitude, lifelong learning, compassion, service above self, holistic services.

Description of Services

Service	Description
Residential (Behaviorally or Medically Complex)	Residential services for 58 individuals from birth to young adulthood with medically complex or behaviorally complex needs requiring comprehensive care, service, and support.
Education	Educational services for children and young adults ages 3–21 within our fully accredited school on the Jamestown campus, including those residing on the Jamestown campus and day students from surrounding communities.
Early Intervention (EI)	For children with developmental delays and/or disabilities, from birth to age 3, and their families provided in the natural setting (home based) utilizing a parent coaching model.
Behavioral Health & Autism (BH)	Board Certified Behavior Analysts (BCBAs) and Registered Behavior Technicians (RBTs) provide highly individualized applied behavior analysis (ABA) services primarily for children with autism spectrum disorders and their families.
Service Management	A service to assist a family in gaining access to a waiver and other Medicaid state plan services, as well as medical, social, educational, and other services regardless of the funding source for those services.

Therapy

Speech Therapy (ST)	Helps individuals who have conditions that affect speech, language, communication, and feeding/swallowing disorders, including the subspecialty of orofacial myology at some locations.
Occupational Therapy (OT)	Focuses on fine and gross motor skills development, self-care skills, sensory processing, developing social interactions, and learning appropriate leisure or play skills.
Physical Therapy (PT)	Focuses on gross motor development, movement, balance, coordination, posture, and muscle control.

Community-Based Services (CBS)

In-Home Supports/Respite	Services in the home through customized supports for individuals of all ages teaching critical skills and routines to families and caregivers to help individuals achieve their fullest potential.
Day Habilitation (Day Hab)	Helps adults with disabilities (21 and over) to live more independently through vocational, functional, recreational, and social skill development through community-based involvement and learning experiences.
Employment	Designed to assist individuals in gaining and maintaining meaningful employment in their job of choice.
Residential Habilitation/ Taylor Made Living (Res Hab)	Community-based residential services/support for individuals who lease their own apartment within their community. Taylor Made Living licensure is a residential habilitation.

Our History

Our namesake, Dr. Anne Carlsen, was born without forearms or lower legs. She refused to let her physical impairments prevent her from living life to its fullest. Dr. Anne had a vision of helping others enjoy greater independence and quality of life. In 1940, that vision began to take shape with the construction of the then named "Crippled Children's School" in Jamestown, ND. The school opened its doors to 18 students on September 22, 1941. Dr. Anne served as a teacher, administrator, and mentor for the Anne Carlsen Center, touching many lives with her compassion, courage, and determination.

Today, our clients have far more complex physical, behavioral, and learning needs, and we have grown from a regional hub to a statewide presence. From serving 18 children when we first opened our doors in 1941 to now nurturing the abilities of over 3,000 individuals, we have grown to meet the needs of our communities.



Accreditations

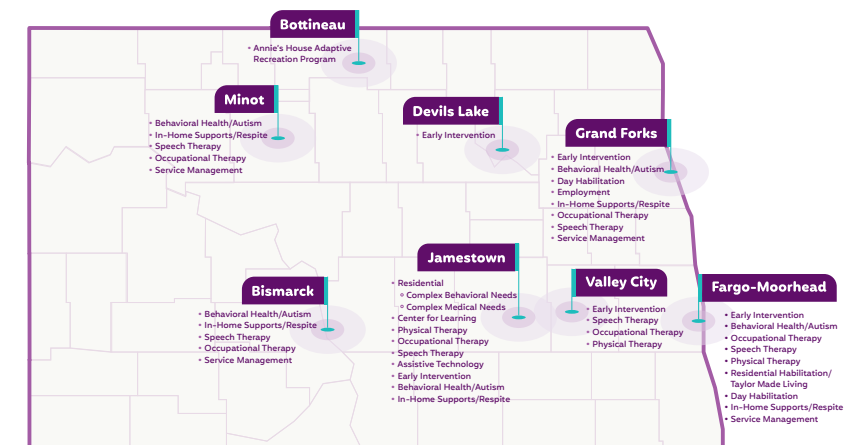
Anne Carlsen services and programming are based on evidence-based practices. Key quality metrics are measured and outcomes are reviewed to ensure an Anne Carlsen standard of service that is cost effective for the individuals and families we serve.

CQL – Anne Carlsen is accredited through the Council on Quality and Leadership
Cognia – Our pre-K through 12th grade school is fully accredited through Cognia



Operating Structure | 3 Operational Regions

In 2019, after significant growth across North Dakota, Anne Carlsen restructured into three operational regions (East, Central, West) in an effort to be more responsive to each individual community, to grow regional strategic partnerships and networks and to ensure consistency across services and programs utilizing a "One Anne Carlsen" philosophy.





"It feels good to know I'm kind of like an inspiration to some students."

– EMILIE LANG

EMILIE LANG
Anne Carlsen Event Photographer

A Fresh Perspective

Meet Anne Carlsen's new event photographer, Emilie Lang.

By Natalie McKenna

It's easy to get lost in conversation with Emilie Lang. She's thoughtful with her words and passionate about her job. Speaking from experience — if you've only ever talked with Emilie on the phone, the giddiness in her voice when she discusses photography may catch you off guard, forcing you to pause and say, "Wait, how old are you?"

"Seventeen," she laughs, knowing you've mistaken her for someone with many more years under her belt. "I'm in high school — well I'm homeschooled — but I'm also taking some college courses to try and figure out what I like."

Emilie is the events photographer at Anne Carlsen. And though she's fairly new to the gig — she just

started this past August—her experience with Anne Carlsen goes back to when she was just a baby. "I've been there since I was maybe seven months old," Emilie says. She's worked with multiple physical therapists throughout the years to help build strength in her legs and abdomen. "One of my therapists was a student at first, and then she became my main therapist. I've been with her a long time, so that's kind of cool."

The relationships Emilie fostered with the staff as a child are a big part of what made her excited to apply for a job at Anne Carlsen.

"I wanted to work for them because of the fact that I have been part of the community my whole life," she explains.



Emilie editing photos for Happy Mermaid Images.

"I wanted to stay a part of the community." It's been the perfect fit. At just 17, Emilie is a seasoned photographer, having grown up around the profession.

"My mom is a photographer as her job," said Emilie. "She taught me how to use the camera and editing, and I help her edit quite often, too."

Like her mom, Emilie often uses a 35 mm lens but enjoys a 24-70 mm zoom lens for added flexibility. But as Emilie explains, her photos offer a different perspective no matter her lens choice.

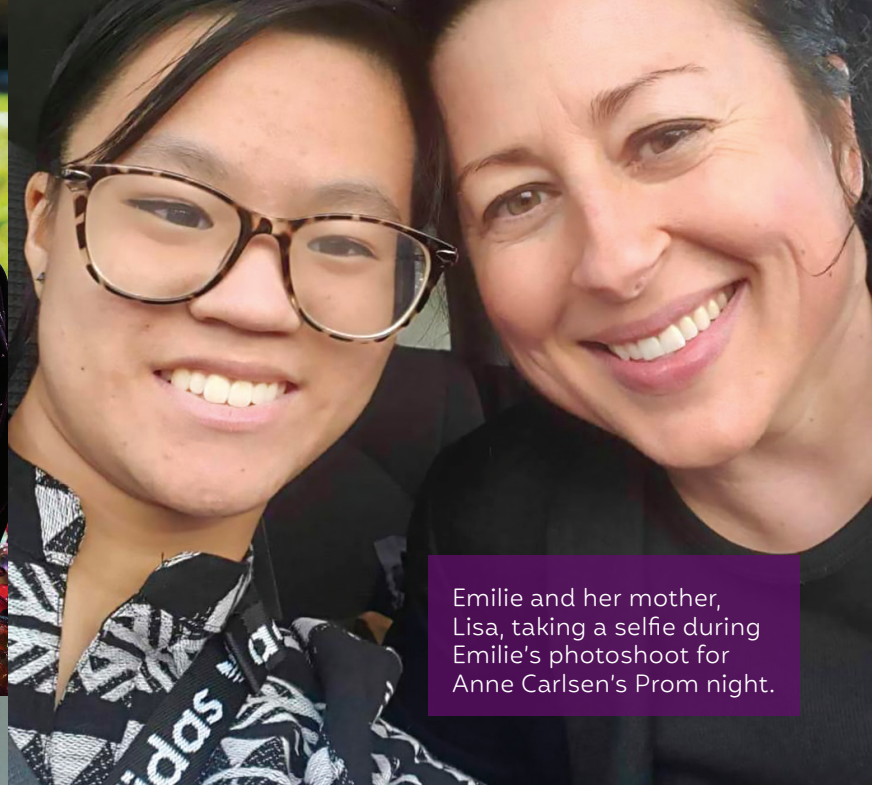
"When I'm working and I'm with my camera, I'm taking pictures from my wheelchair instead of being on my legs," she explained. Emilie places a monopod, which is like a tripod but with one pole, on her footrest to help her camera balance and stay focused as she moves through spaces to capture memories.

"It's a different perspective," she continues. "When I'm down lower than someone standing, I have to lean my camera closer to look up. Or if someone's squatting





Emilie took photos at Anne Carlsen's Sensory Splash Bash at the Jamestown campus.



Emilie and her mother, Lisa, taking a selfie during Emilie's photoshoot for Anne Carlsen's Prom night.



Photo courtesy of Townsend Candid

HATLEN FAMILY & FRIENDS
(from left to right)
Carl Schwartz, Shannon Schwartz, Dave Hatlen, Jameson Hatlen, Brody Hatlen, Cash Hatlen, Nicole Hatlen, Ellen Hatlen, Ted Hatlen, Jessica Buss, and Gus Buss.

All You Need Is Love!

A story about one music-loving resident and his growing family.

By Natalie McKenna



Emilie wanted to have the option of an off-camera flash system to provide softer light than on-camera light. She asked her Anne Carlsen physical therapy team to help mount the flash system to her chair.

down, I would take my camera off the monopod to bring it down lower and get a different angle."

So far, Emilie has taken photos at Spring Prom, Splash Bash, and Zot Artz and is looking forward to capturing the fun at Anne Carlsen's upcoming Halloween event.

When asked what she looks for when taking photos, Emilie pauses to think. As she begins speaking, her voice switches pitch. It's higher. Her excitement spills out through the phone. "Taking pictures of action," she says. "You know, seeing people interacting with each other and having fun. Seeing smiles. A lot of that stuff is what I go for."

As a photographer, Emilie sees what others don't. Small moments. Memorable moments. And although she's behind the camera, she is inspiring the people who are in front of it — the individuals Anne Carlsen serves.

"It feels good to know I'm kind of like an inspiration to some students," she explains. "Because I went from being a patient to someone working. I wouldn't say I know their exact situation, but I've been there. It feels good, like I'm happy that I'm able to show them that things might be rough, but you'll be able to make it through."

Emilie may only be on the brink of adulthood, but it's easy to see her passion for community and dedication to her work will lead her to live a life of impact for years to come.

There's so much love in the Hatlen family. You can feel it, even as an outsider looking in. When Dave and Nicole Hatlen talk about their son Cash, a music-loving 11-year-old resident at Anne Carlsen in Jamestown, warmth radiates off them. These are two people who care immensely about family — who have had to face what most would call one of the hardest decisions for a parent: moving their son to a location that offers full-time care and support. And although Cash may live 100 miles away from Dave and Nicole's Fargo home, loving him is their priority.

"Visits are fantastic, very emotional," said Dave. "We get there as often we can. We have birthday celebrations and family visits. For Make-A-Wish, he had music therapy, and that person came once a month to the Anne Carlsen's home area."

Nicole, who is Cash's stepmom, has treasured getting to know him over the last three years. "You can tell when he hears his dad's voice. He relaxes, and his head turns to Dave. And, she added with a loving laugh, Cash likes to hold hands."

According to Dave, Cash has had limited mobility since he was about five weeks old: "His whole life has been in hospitals for the most part. He can hear, but he has hearing aids, and he doesn't really have facial expressions." The staff at Anne Carlsen became part of the Hatlens' extended family unit, which includes four additional children and doting grandparents Ellen and Ted Hatlen. After utilizing in-home care service, they made the difficult decision to move Cash to the Anne Carlsen Center in Jamestown in 2019.

"It was a very smooth process. Very emotional," said Dave. "But it was the right thing to do. It is the perfect setting for his needs."

As a resident at Anne Carlsen, Cash has a full nursing staff as well as a respiratory therapist and other medical services, paired with school — all under one roof.

"The staff at Anne Carlsen are truly one in a million," said Dave. "It's almost like they were born to do what they do. It's a true labor of love."

Speaking of love, Dave and Nicole recently exchanged vows. In their true family-first fashion, they asked Anne Carlsen Chaplain Ron Hildahl to marry them at the Anne Carlsen campus — all so Cash could attend the ceremony and celebrate with them.

"Cash was the best man, along with his two brothers. And his friends came," said Dave.

"It was a lot of fun," Nicole added. "It was a perfect, beautiful fall day. And Cash looked very handsome."

When asked about their goals for Cash's future, the couple touched on Cash's upcoming spinal fusion, which should help him breathe easier. But their focus, their long-term goal, is Cash's happiness.

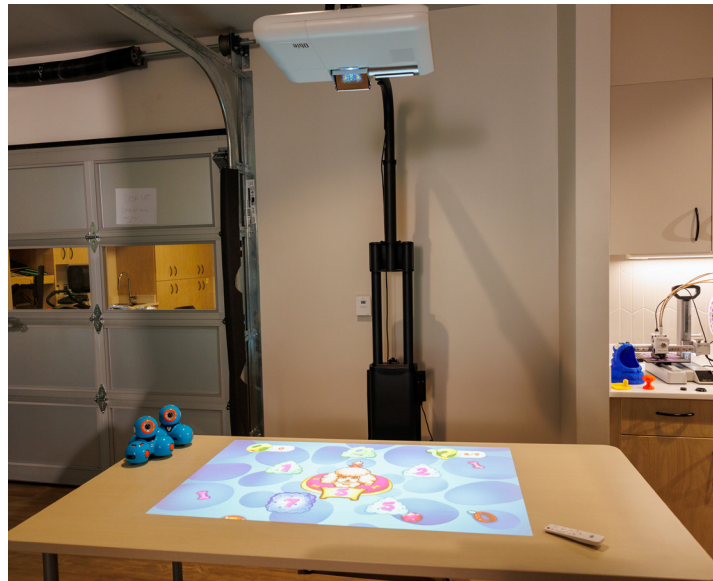
"We just want to love him," said Dave. "We want him to enjoy the place that he's at and see him as much as possible."

Despite the tremendous amount of adversity Cash has experienced in his young life, it's clear that his family — which has grown to include the staff at Anne Carlsen — will continue to surround him with love and support to help him thrive.



Jamestown Campus Grand Opening

June 2024





"State of the art may be better seen as providing systems that allow our staff to easily support the changing needs of the individuals we serve."

– SAM BROWNELL

SAM BROWNELL

Director of information technology at Anne Carlsen

IT Feature: Sam Brownell

Empowering care through cutting-edge technology at the new Ballantyne Berg Anne Carlsen Campus

In the heart of Jamestown lies a beacon of innovation and care: the new Ballantyne Berg Anne Carlsen campus. While the physical structure stands as a testament to modernity and accessibility, the state-of-the-art technology, which is seamlessly integrated within its walls, also sets this campus apart. Spearheading this technological revolution is Sam Brownell, the director of information technology at Anne Carlsen.

MAJOR UPGRADES

The transition to the new campus brought about a paradigm shift in IT infrastructure. "The new building has a completely new network. From the access points, switches, to the additional closets that enable local runs," Brownell explains. Such upgrades significantly enhance system reliability in the long

term, ensuring uptime during outages and weather events. The network design boasts multiple backups, providing fast, dependable internet connectivity crucial for various devices.

UNIQUE TECHNOLOGY INFRASTRUCTURE

The technology infrastructure at the new campus stands in stark contrast to its predecessor. Brownell elaborates, "Modern construction is designed around increased capacity for local network closets as well as the inherent gains from large open spaces allowing for better connectivity." Unlike the limitations of the previous 80-year-old building, the new setup embodies adaptability and scalability. Partners like Marco, Minnkota Consulting, and Beacon Communications played pivotal roles in realizing this vision.



STATE-OF-THE-ART TECHNOLOGY

While Brownell hesitates to label their technology as "state of the art," he emphasizes its focus on enhancing client care and staff efficiency. Systems supporting location-based tracking, intelligent cameras, and flexible door control underscore this commitment. Brownell asserts, "'State of the art' may be better seen as providing systems that allow our staff to easily support the changing needs of the individuals we serve."

ENHANCED CAPABILITIES AND SERVICES

The implementation of advanced technology unlocks myriad capabilities previously unattainable. Brownell highlights improvements in client care insights, building maintenance, and housekeeping functions. Additionally, integrated systems like Nurse Call and RTLS empower individuals served by Anne Carlsen, fostering independence while ensuring safety and security.

SUCCESS STORIES

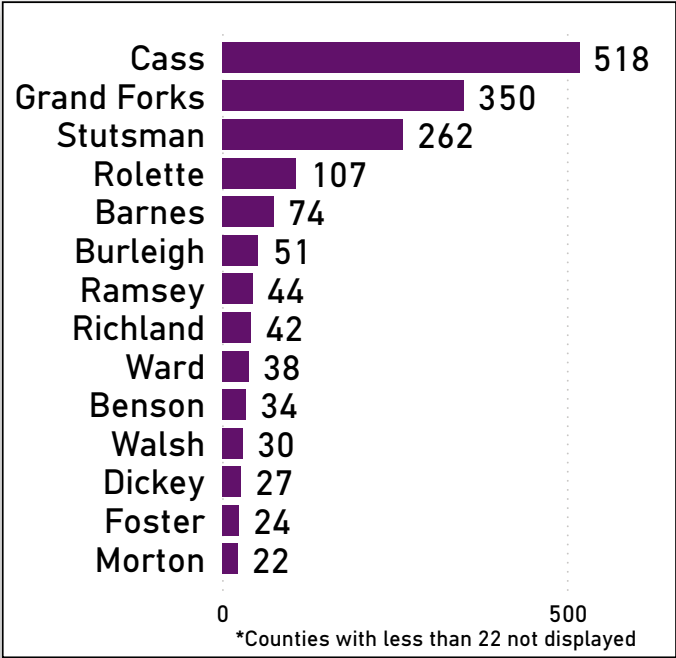
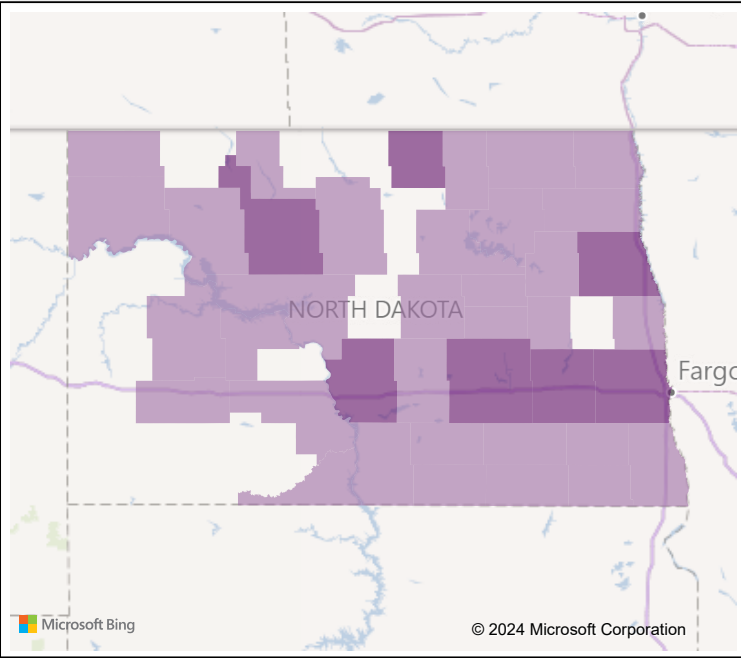
Sadie Lindbo, a member of the Anne Carlsen team, shares an anecdote illustrating the impact of technology integration. The nurse call solution provided by Beacon Communications is a vital tool for facilitating communication, improving safety,

and enhancing quality of care. Call buttons and pull cords, strategically positioned at bedside and in bathrooms, serve as swift means for individuals to request assistance. Each unit is equipped with a central monitoring station, which displays all active calls, allowing for staff to monitor and manage request effectively. This system offers two-way communication between individuals and staff, facilitating clear understanding of needs. Additionally, the system integrates a room identification feature, enabling staff to swiftly locate the source of alarms. It also includes alarm priority levels, guaranteeing that urgent calls are promptly attended to, ensuring immediate response from staff.

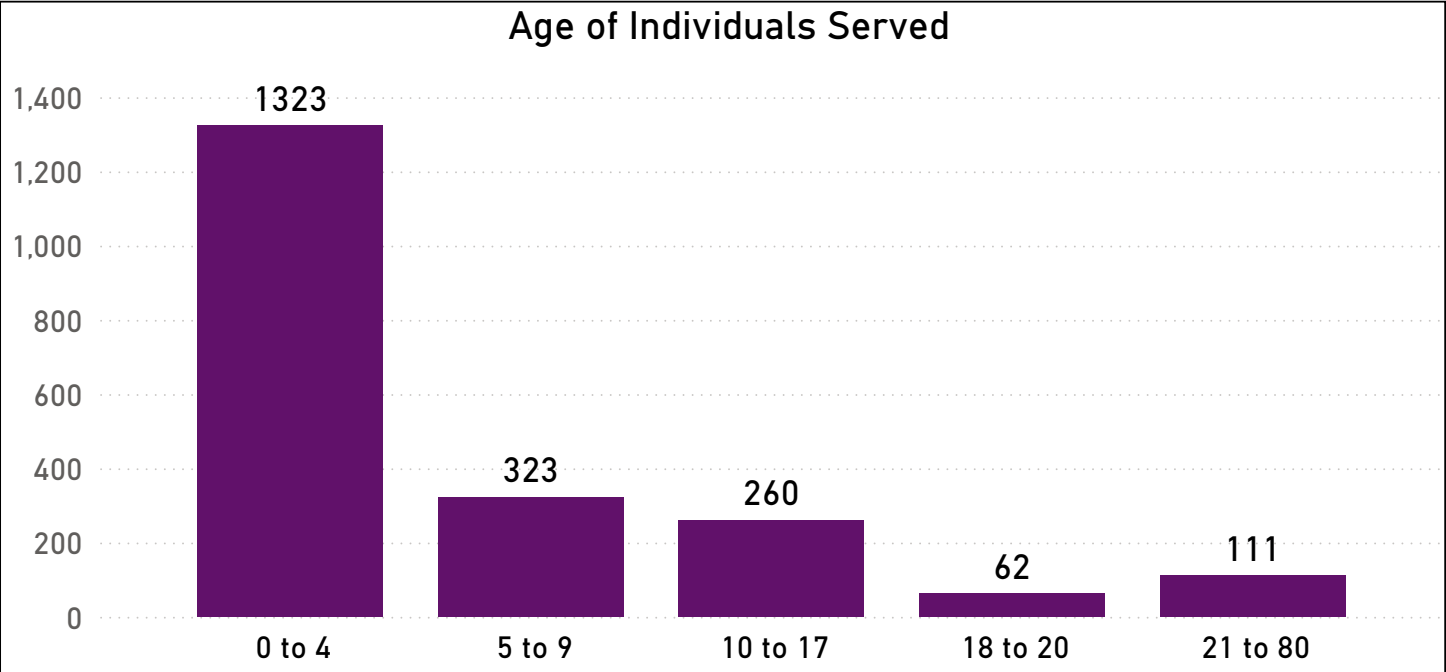
The new Anne Carlsen campus stands as a testament to the transformative potential of technology in the realm of caregiving. Through strategic partnerships, innovative solutions, and a steadfast commitment to individual well-being, Anne Carlsen continues to redefine the standards of excellence in the field of providing programs and services to those with developmental disabilities or delays, and keeps us on a steady course of "Nurturing Abilities. Changing Lives."

Impact by Location: July 2023 - June 2024

Anne Carlsen provided services to **40 of 53 counties** in North Dakota for a total of **3,023 individuals** served from July 1st, 2023 to June 30th, 2024



Impact by Numbers: July 2023 - June 2024



Number of Services Used	Percentage of Total Served
1	89%
2	6%
3	5%

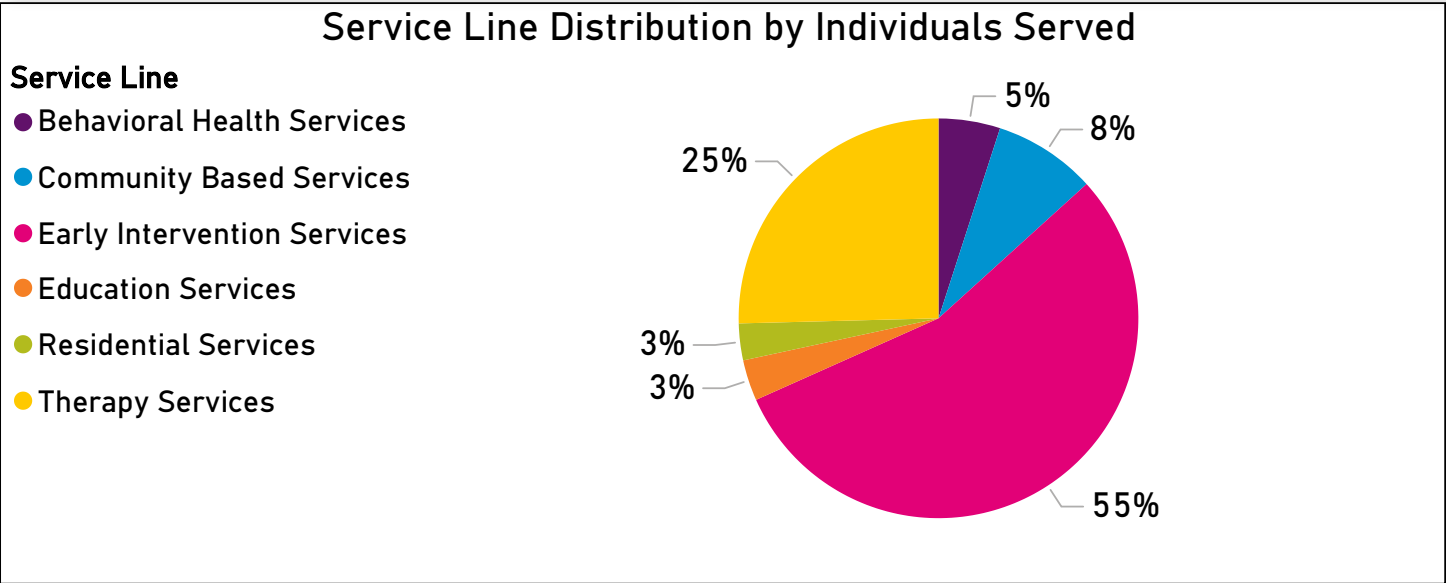
Service Line	Numbers Served
Early Intervention Services	1148
Therapy Services	530
Community Based Services	173
Behavioral Health Services	104
Education Services	69
Residential Services	62

3,023
Individuals Served

75%
of Payments come from Medicaid

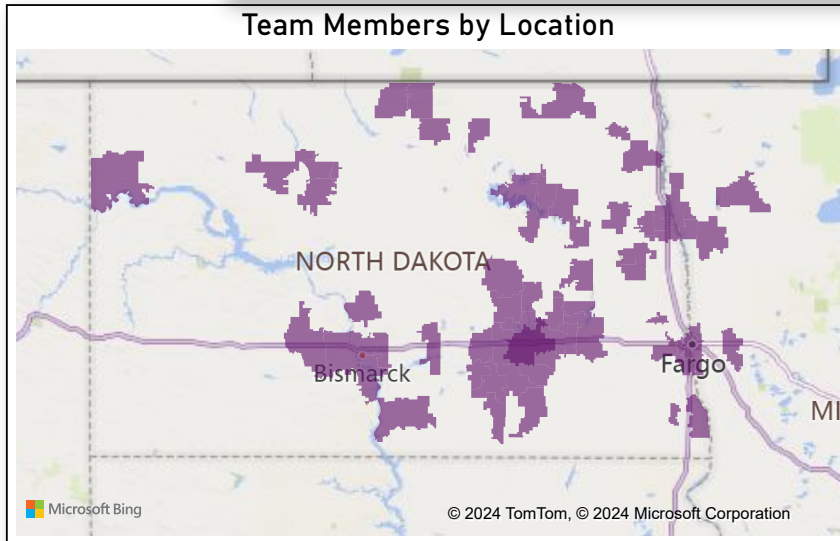
96%
Felt Services Enabled Them to Do Things Better
(n =406)

96%
of Families Would Recommend Services to a Friend
(n =412)

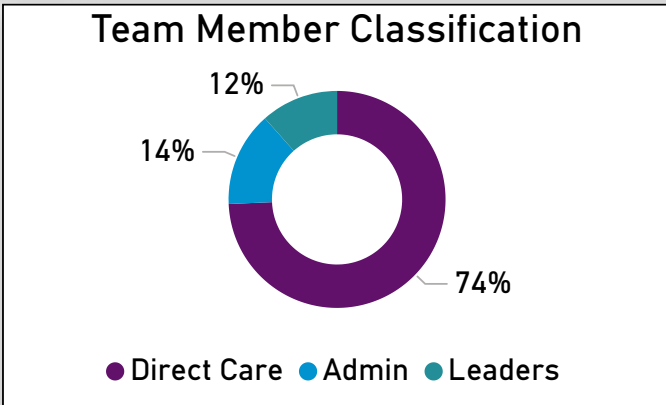
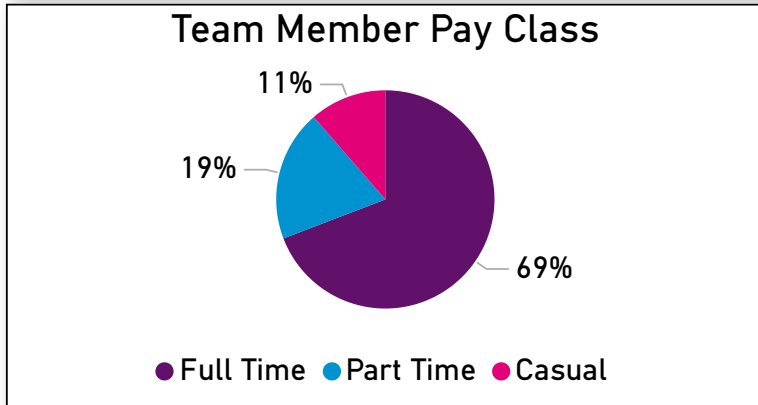


Team Members: July 2023 – June 2024

Positions	Number of Team Members
Direct Support Professional	230
Early Interventionist	45
Nurse	42
Therapist	35
Teacher	21
Board Certified Behavior Analyst	9



Office Location	Number of Team Members
Jamestown	363
Fargo/Moorhead	117
Grand Forks	59
Bismarck	29
Minot	13
Devils Lake	12



597
Team Members Employed

6.7 years
Average Tenure of Team Members

97%
of Staff are Aware of Org's Mission

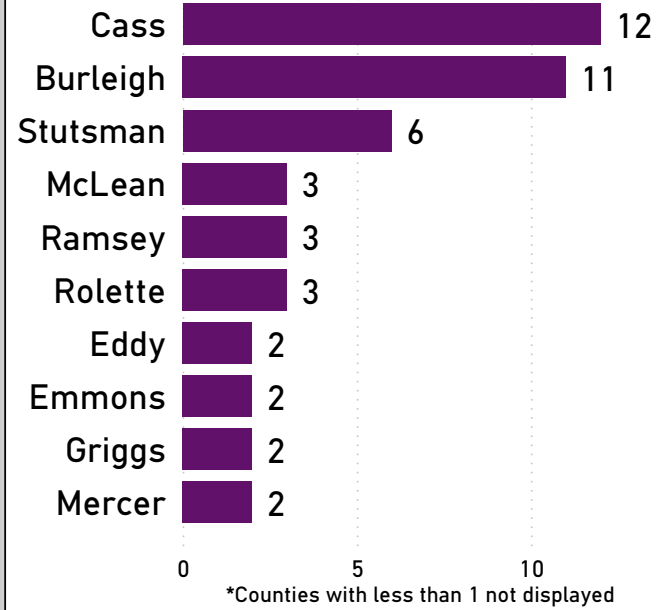
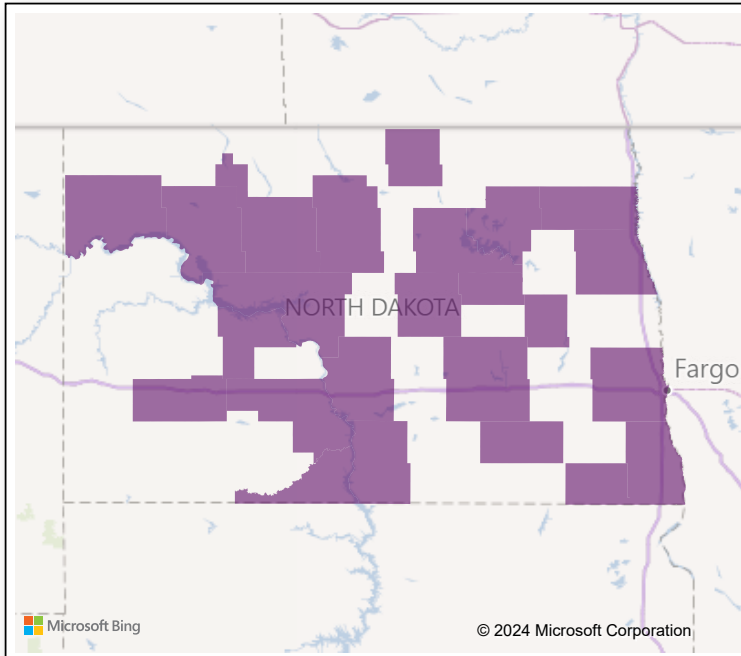
Residential Services

Residential Services – Intermediate Care Facility for Individuals with Intellectual or Developmental Disabilities (ICF-IDD)

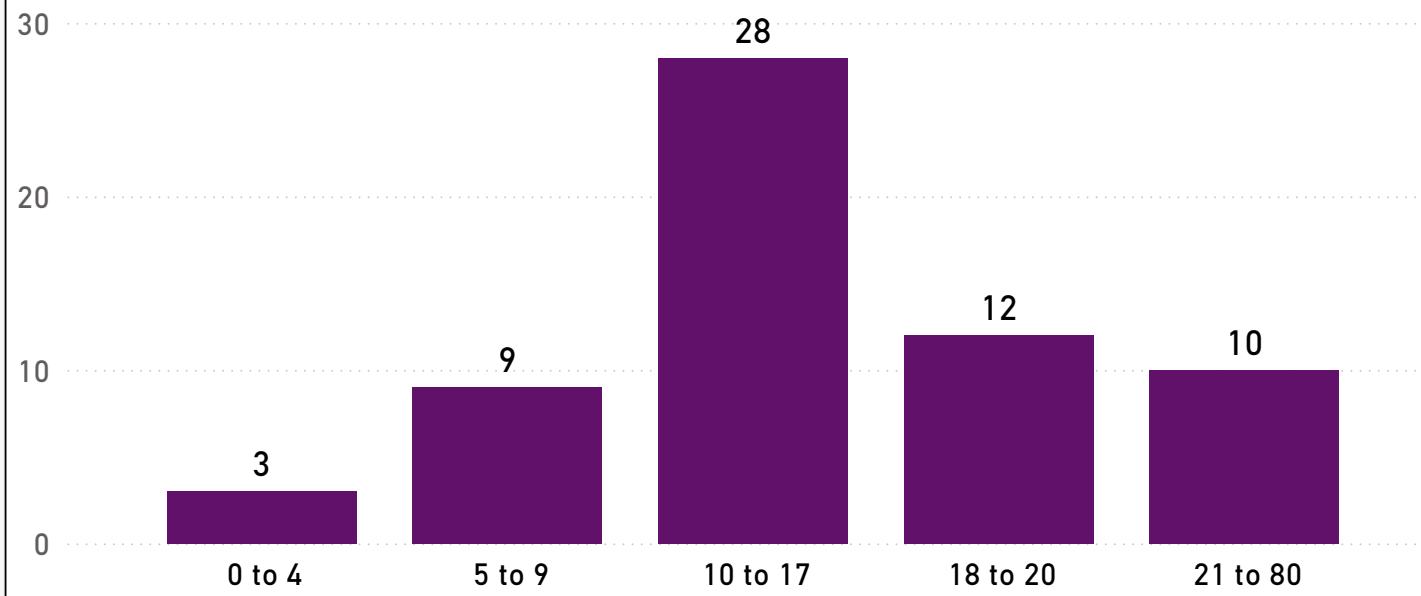
The AC Campuses in Jamestown provide residential services for 56-58 individuals from birth to young adulthood and are licensed as Intermediate Care Facilities for Individuals with Intellectual Disabilities through the ND Department of Health and Human Services - Developmental Disabilities Division. Specialized medical providers, clinical professionals, nurses and staff provide state-of-the-art services and care. Our residential services consist of our 3 units on the Ballantyne Berg Campus (Meadowlark, Rose, and Elm), where specialized medical care and behavioral supports are provided to 34 children and young adults. Three cottages, located on the north campus, provide an optimal living environment for 24 individuals focused on gaining more independent living skills. In total, Residential Services workforce is comprised of approximately 185 FTEs. The program is regulated through the Title XIX Survey Process through the Social Security Act for the Medicaid Program and carried out by the Centers for Medicare and Medicaid Services (CMS). The ICF/IID is accredited by the Council on Quality and Leadership (CQL).

Service	Location	Description	Disciplines
Medically Complex Care and Services	Jamestown	<ul style="list-style-type: none"> Residential programming with Active Treatment and comprehensive nursing services. Respiratory Therapy Medical Oversight Physical, Occupational, Speech Therapy Assistive Technology Activities/Recreation Medical Case Management Case Management Chaplaincy 	<ul style="list-style-type: none"> Direct Support Professionals/Certified Nursing Assistants Medical Director (Pediatrician) Nurse Practitioners Nurses (RN/LPN) Rehabilitation Nurses Social Workers/Program Coordinators Developmental Disabilities Professionals Respiratory Therapists Physical Therapists Occupational Therapists Speech Language Pathologists Recreation Activities Coordinator Chaplain Adaptive Equipment Specialist Assistive Technology Coordinator
Behaviorally Complex Services	Jamestown	<ul style="list-style-type: none"> Residential programming with Active Treatment Nursing as needed Medical Oversight Physical, Occupational, Speech Therapy Assistive Technology Activities/Recreation Medical Case Management Case Management Behavioral Management/Applied Behavior Analysis Chaplaincy 	<ul style="list-style-type: none"> Direct Support Professionals Medical Director (Pediatrician) Nurse Practitioners Nurses (RN/LPN) Rehabilitation Nurses Board Certified Behavior Analysts (BCBA) Registered Behavior Technicians Social Workers/Program Coordinators Developmental Disabilities Professional Physical Therapists Occupational Therapists Speech Language Pathologists Recreation Activities Coordinator Chaplain Assistive Technology Coordinator

Residential Services: July 2023 - June 2024



Age of Individuals Served



62

Individuals Served

92%

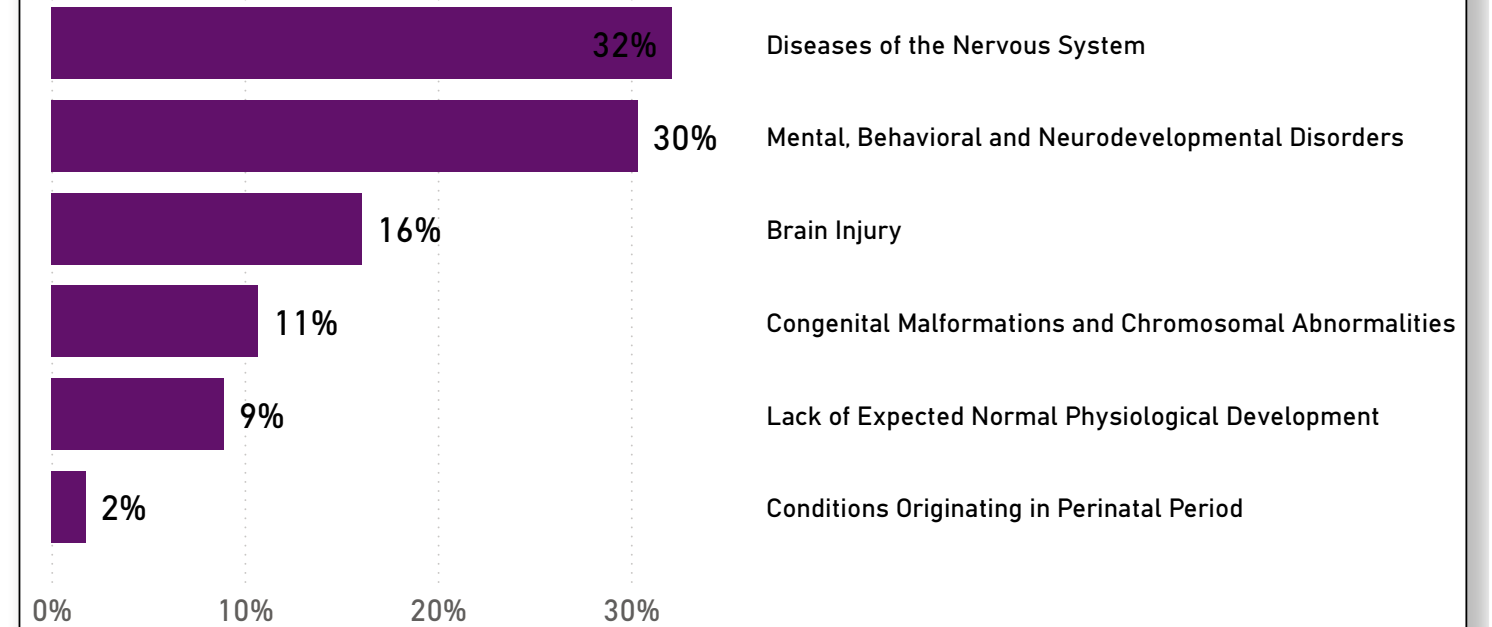
Felt Services Enabled Them to Do Things Better (n = 12)

92%

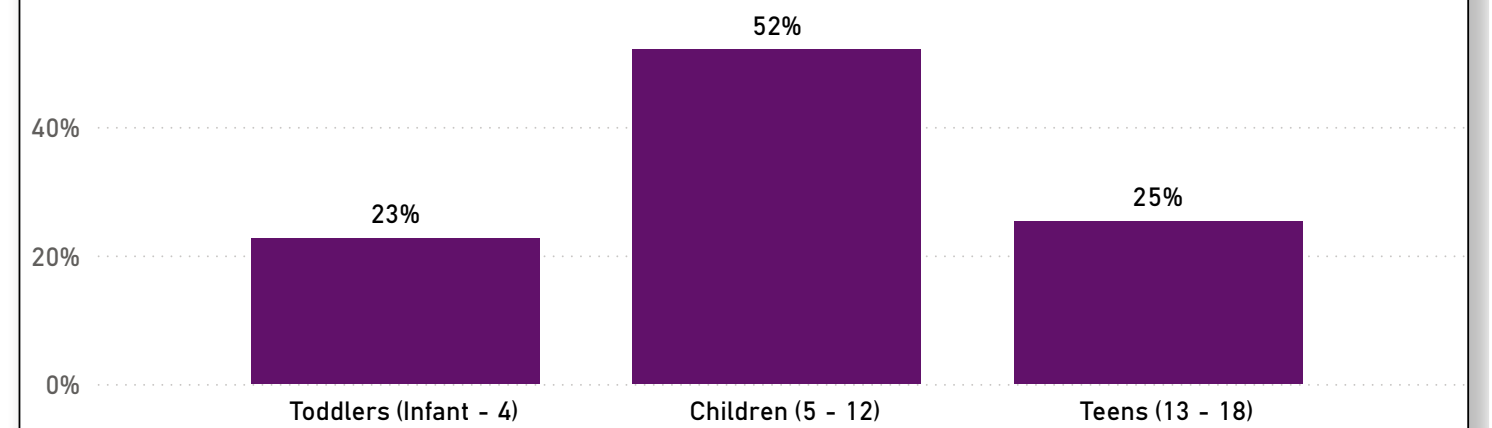
of Families Would Recommend Services to a Friend (n=12)

Residential Services: July 2023 - June 2024

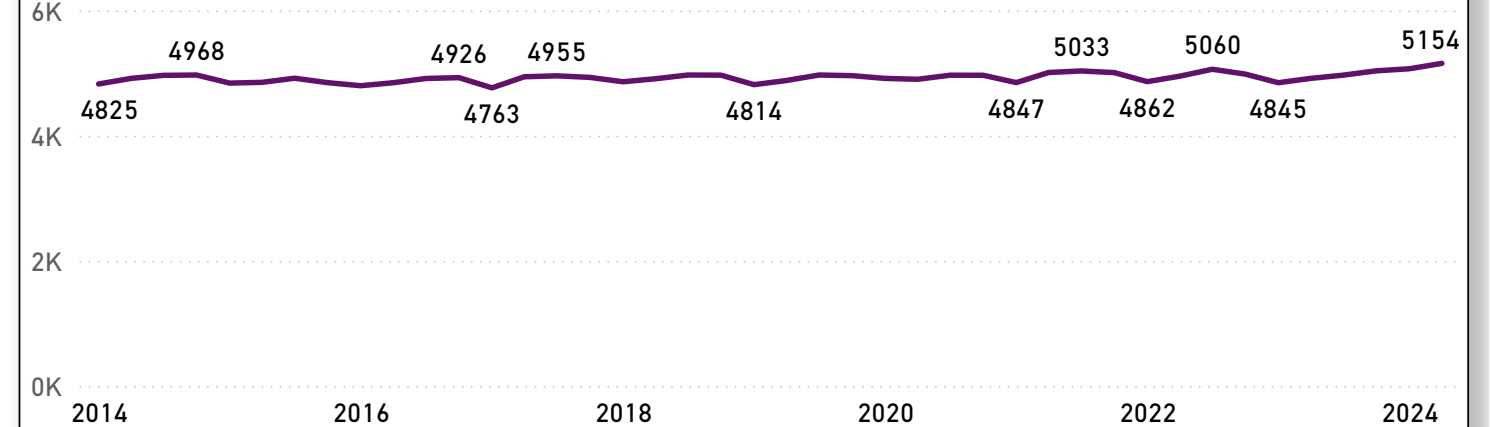
Primary Diagnosis Category



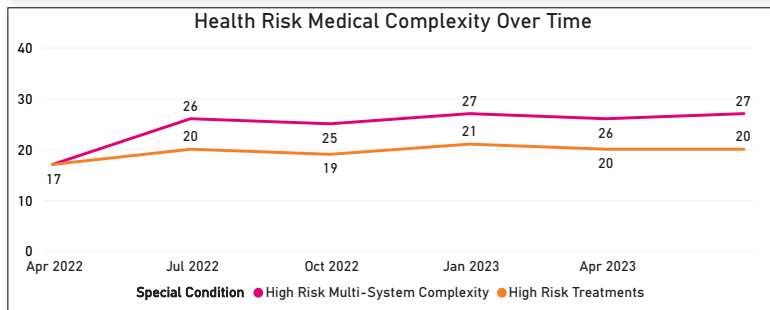
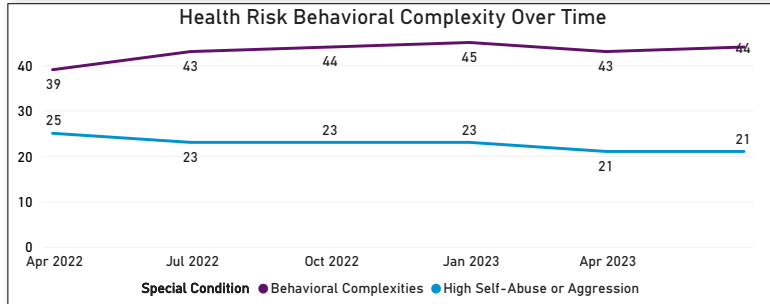
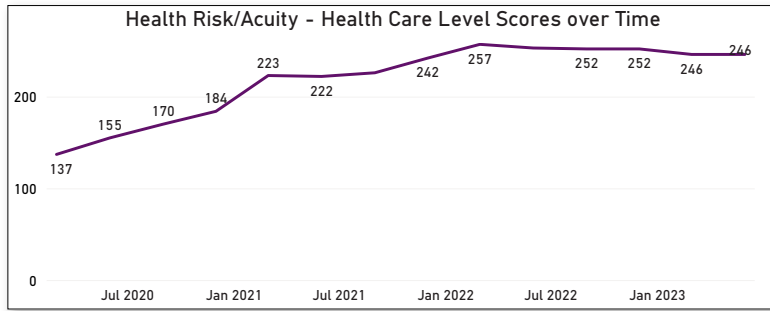
Admission Ages



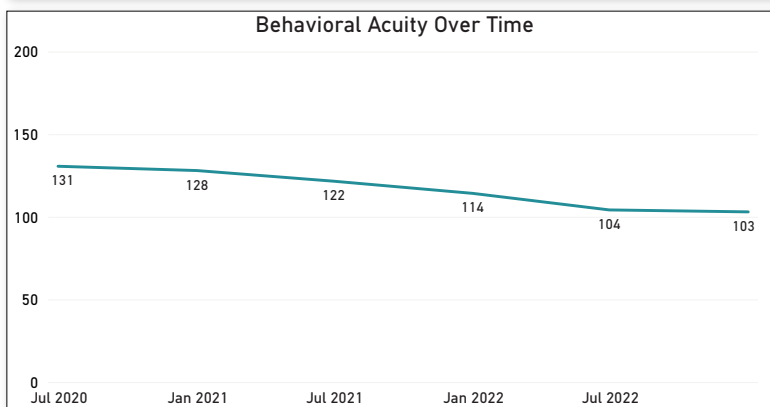
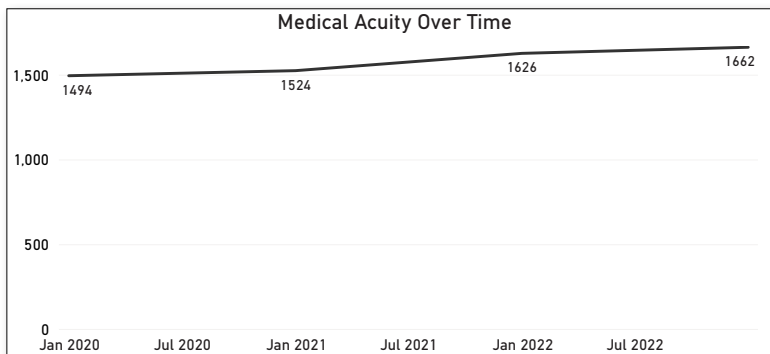
Program Utilization



Residential Services: June 2022 to July 2023



Residential Services: June 2022 to July 2023

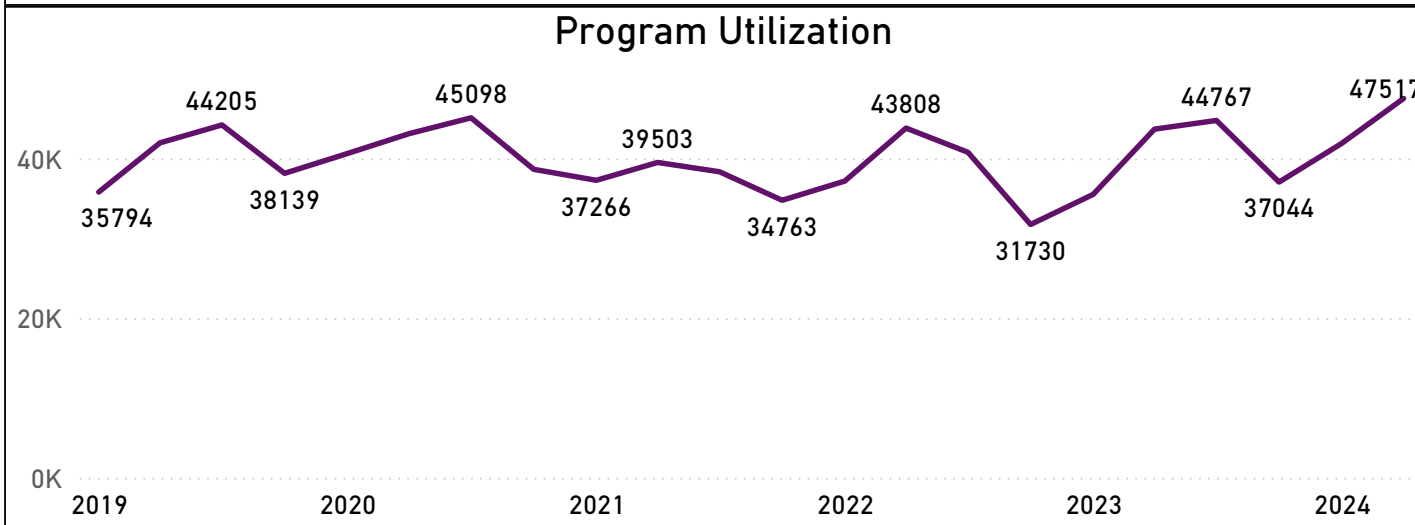
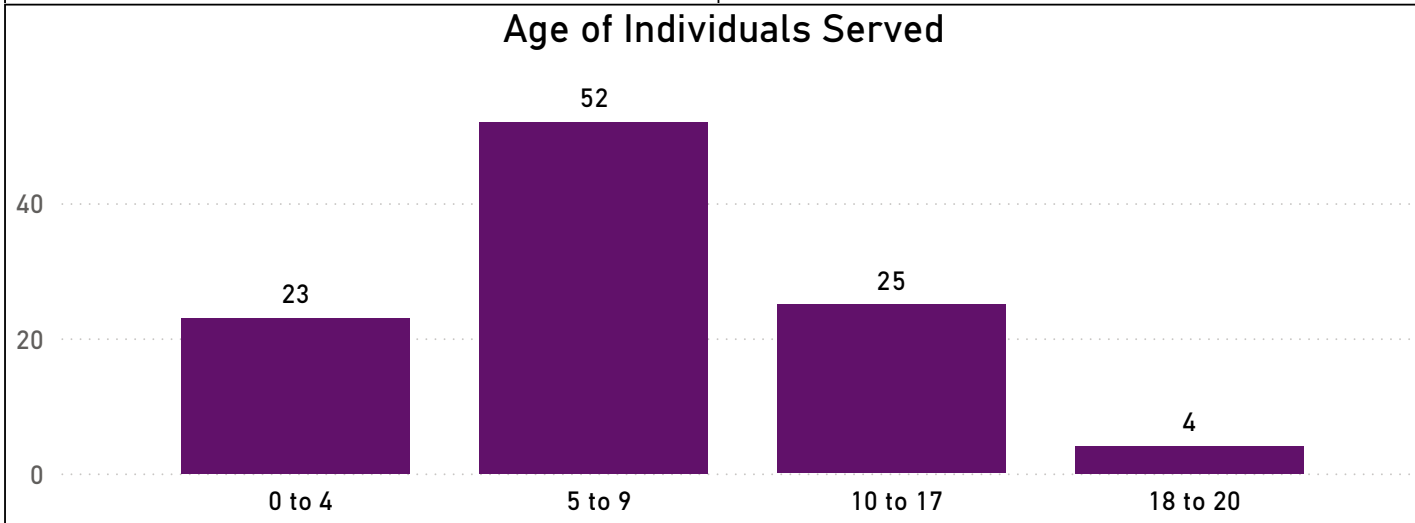
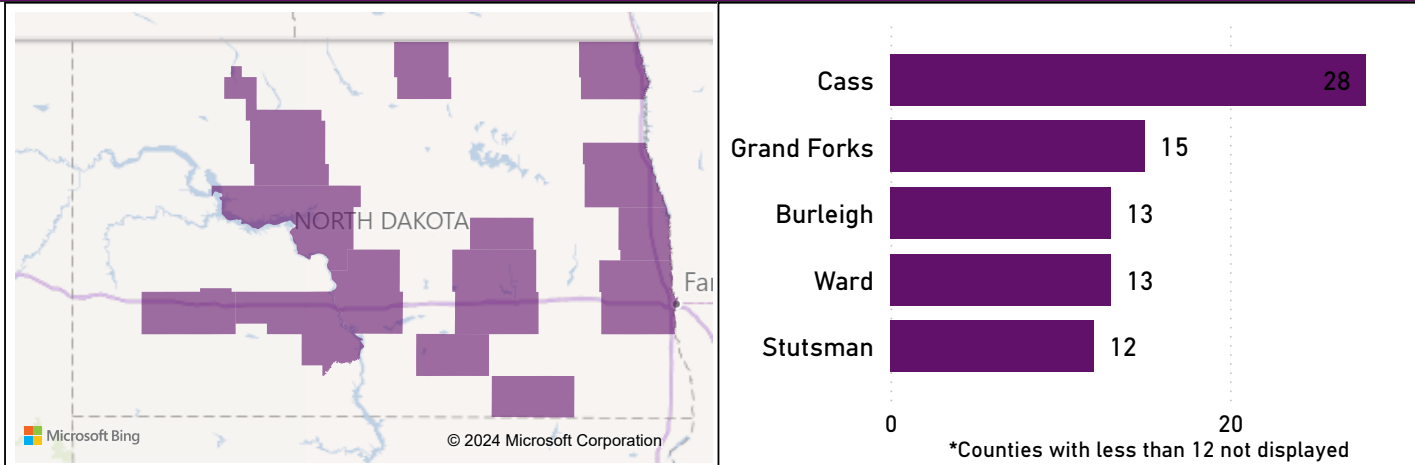


Behavioral Health Services

Anne Carlsen serves individuals with Autism through our Behavioral Health Services which includes Applied Behavior Analysis (ABA), consultations and partnerships with schools. Behavioral Health Services are funded through Medicaid, commercial insurance, ND Autism Spectrum Disorders Waiver, Developmental Disabilities Waiver and fee for service school contracts. Anne Carlsen BHS is presently in the process of seeking accreditation as a Behavioral Health Center of Excellence. The BHS workforce is comprised of approximately 40 FTEs across the entire organization.

Service	Location	Description	Disciplines
Applied Behavioral Analysis	Grand Forks Fargo Jamestown Bismarck Minot	<ul style="list-style-type: none"> Clinic-based services Parent Training Component In person and remote supervision/oversight of programming by BCBA 	<ul style="list-style-type: none"> Registered Behavior Technicians (RBT) Board Certified Behavior Analysts (BCBA)
Behavior Consultations	Grand Forks Fargo Jamestown Bismarck Minot	Behavioral Consults provided through Developmental Disabilities Program. Short term consultation with individuals and their teams to address specific behavioral needs.	<ul style="list-style-type: none"> Board Certified Behavioral Analysts (BCBA)
School Contracts	Fargo Bismarck Jamestown Valley City	Partnership with local schools/special education units <ul style="list-style-type: none"> Direct ABA services Consultations Training and workshops 	<ul style="list-style-type: none"> Registered Behavior Technicians (RBT) Board Certified Behavior Analysts (BCBA)
Autism Spectrum Disorders Diagnostic Clinic	Jamestown Fargo	<ul style="list-style-type: none"> Arena style Interdisciplinary Team specifically trained in Autism Diagnostics Comprehensive Evaluation/Assessment under the oversight Medical Director (Pediatrician) 	<ul style="list-style-type: none"> Medical Director/Pediatrician Nurse Practitioner BCBA Occupational Therapist Speech Language Pathologist

Behavioral Health Services: July 2023 - June 2024



104
Individuals Served

100%
Felt Services Enabled Them to Do Things Better
(n =44)

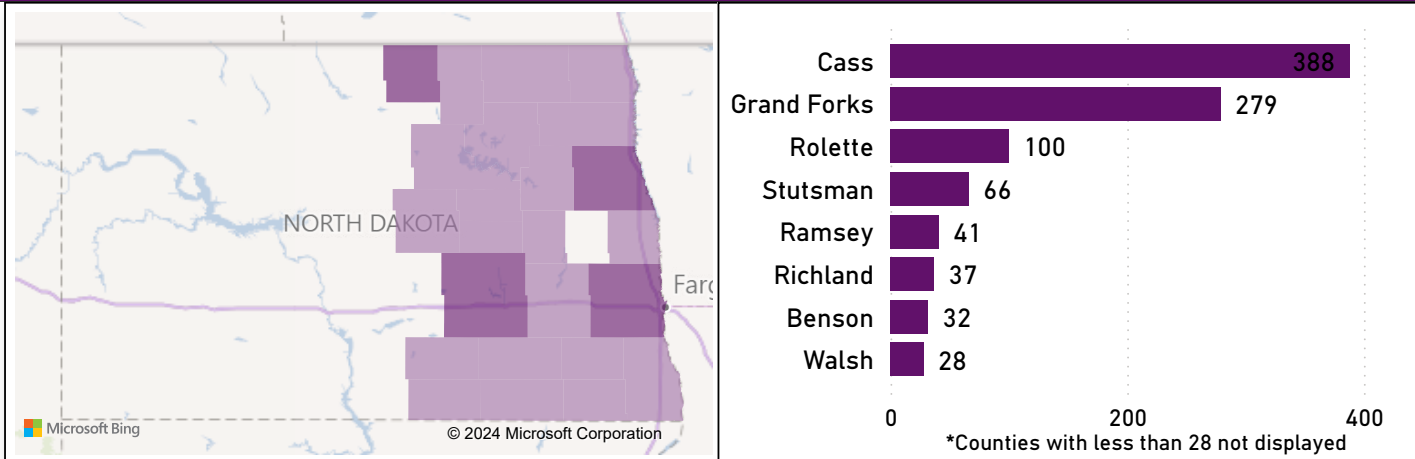
100%
of Families Would Recommend Services to a Friend
(n=45)

Early Intervention

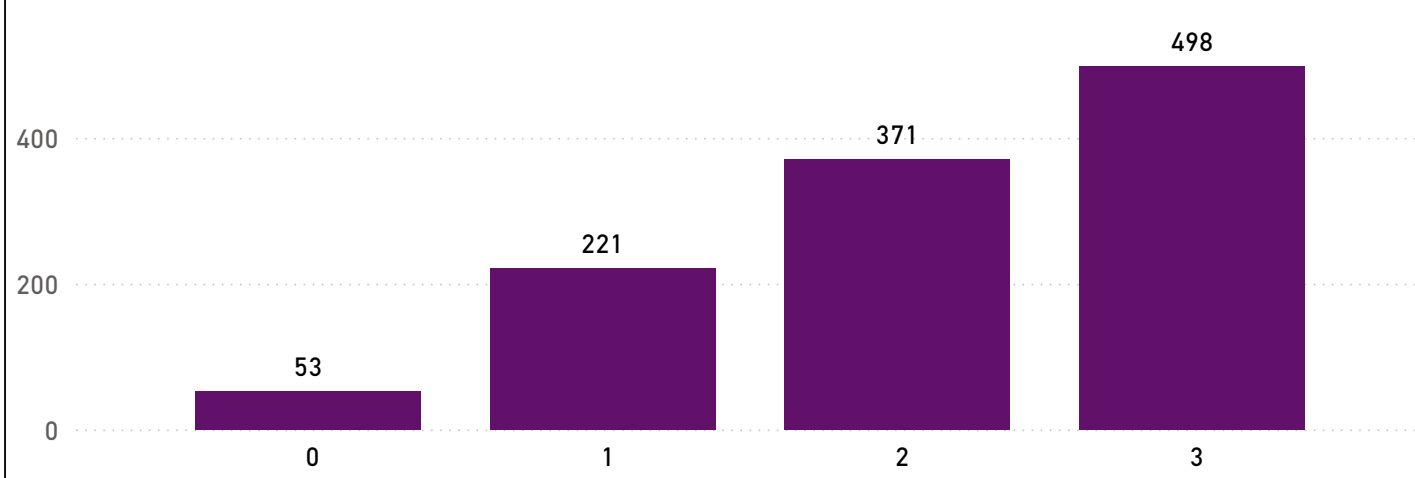
The Anne Carlsen Early Intervention (EI) program is for children, from birth to age 3 and their families. Services are available for children with developmental delays and/or disabilities in the areas of language, cognitive, physical, and social or self-help skills. Also, key to the success of EI, is the setting in which services are provided – the natural environment. Early Interventionists help identify learning opportunities in the home and natural environment. Through the provision of support instruction, information and resources, families and caregivers are empowered to help their child learn and develop to his or her full potential. Anne Carlsen EI is licensed through the North Dakota Department of Health and Human Services – Developmental Disabilities and is monitored by Part C of the Federal Individuals with Disabilities Education Act. The Early intervention team across the organization is comprised of approximately 50 FTEs.

Service	Location	Description	Disciplines
Evaluations	Region III – Devils Lake Region IV – Grand Forks Region V – Fargo Region VI - Jamestown	Comprehensive team evaluation to determine eligibility and set goals for service plan	Master's Level: Early Childhood Special Education (ECSE) Teachers Speech Language Pathologists (SLP) Occupational Therapists (OT) Physical Therapist (PT) Social Worker
Individual Family Service Plan	Region III – Devils Lake Region IV – Grand Forks Region V – Fargo Region VI - Jamestown	Case management documentation outlining the plan and progress tracking	Early Childhood Special Education (ECSE) Teachers Speech Language Pathologists (SLP) Occupational Therapists (OT) Physical Therapist (PT) Social Worker
Home Visits	Region III – Devils Lake Region IV – Grand Forks Region V – Fargo Region VI - Jamestown	Regularly scheduled visits to address goal areas, skill development. Frequency based on IFSP recommendation and authorization	Early Childhood Special Education (ECSE) Teachers Speech Language Pathologists (SLP) Occupational Therapists (OT) Physical Therapist (PT) Social Worker
Consultation	Region III – Devils Lake Region IV – Grand Forks Region V – Fargo Region VI - Jamestown	More in-depth and focused consult based on presenting specific developmental need of the child	Master's Level: Early Childhood Special Education (ECSE) Teachers Speech Language Pathologists (SLP) Occupational Therapists (OT) Physical Therapist (PT) Social Worker
Experienced Parent	Region III – Devils Lake Region IV – Grand Forks Region V – Fargo Region VI - Jamestown	Support resource for families receiving Early Intervention from a parent who has lived experience	Parent with lived experience and passion for helping other families
Play Group	Region IV – Grand Forks Region V – Fargo	Structured play group in the community to provide opportunity for peer interaction and skill development Open to the public Free developmental screenings available Opportunity for on-site home visits and consultations for children/families enrolled in Early Intervention	Early Childhood Special Education (ECSE) Teachers Speech Language Pathologists (SLP) Occupational Therapists (OT) Physical Therapist (PT) Social Worker

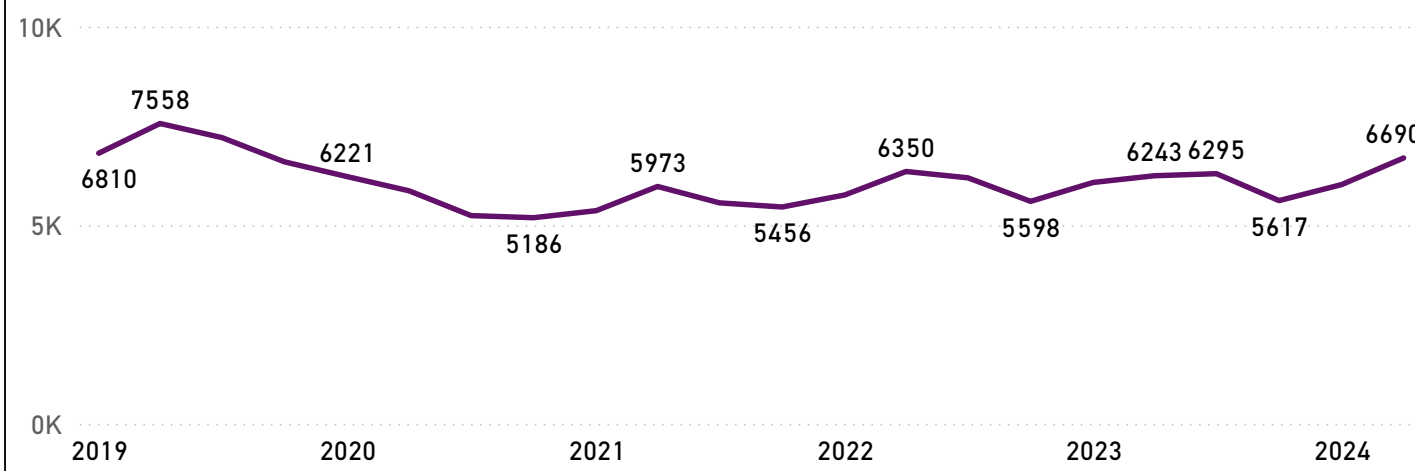
Early Intervention Services: July 2023 - June 2024



Age of Individuals Served



Program Utilization



1,148
Individuals Served

98%
Felt Services Enabled Them to Do Things Better (n = 202)

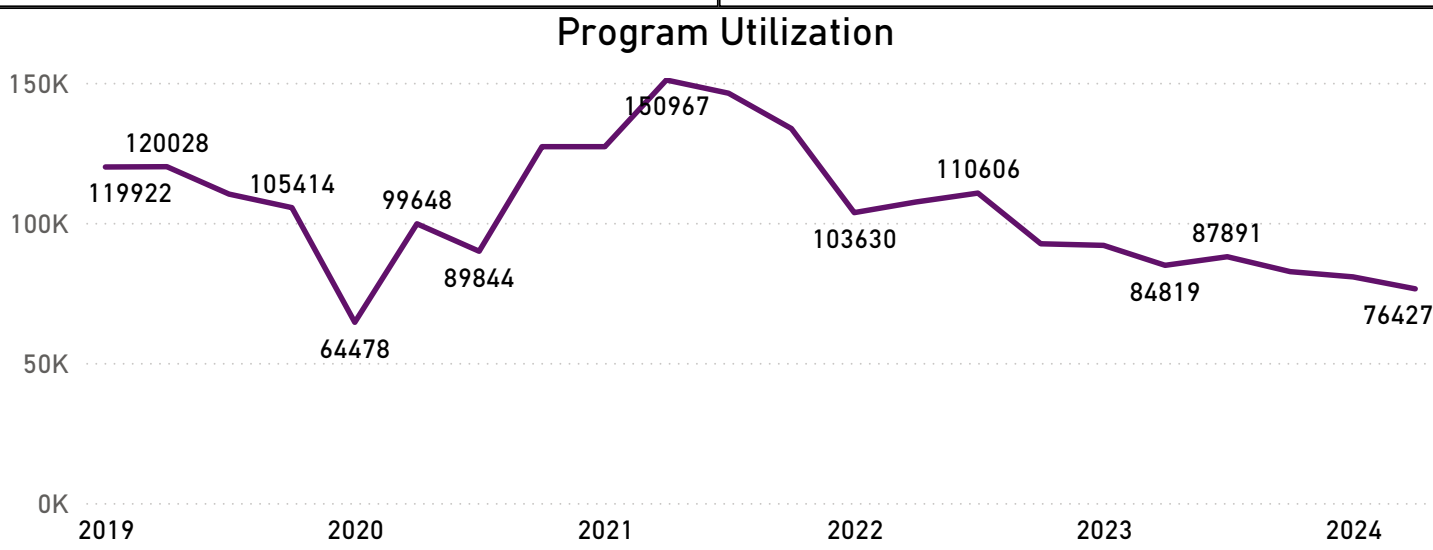
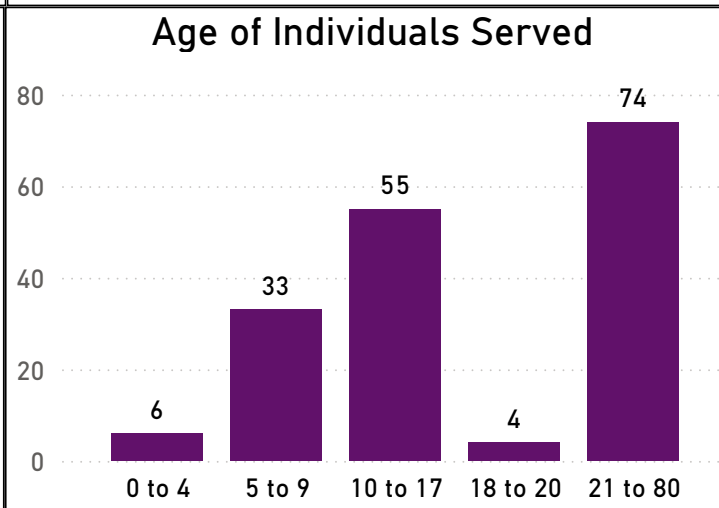
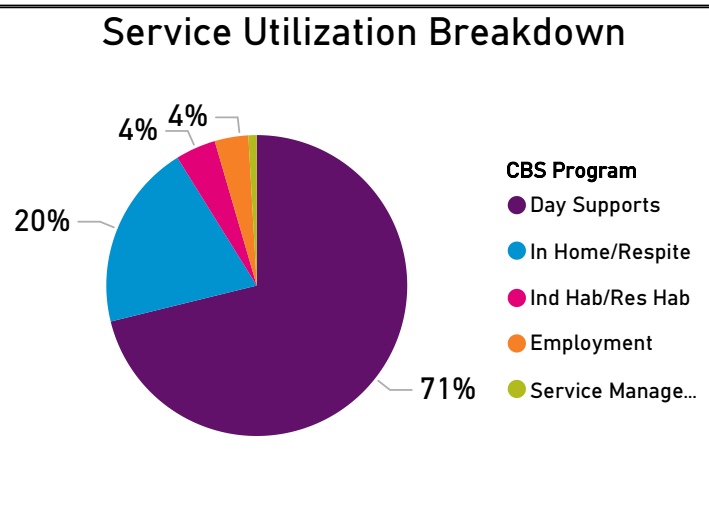
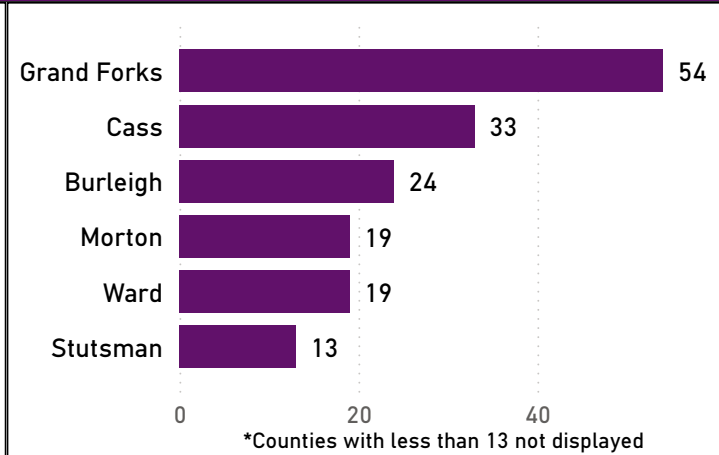
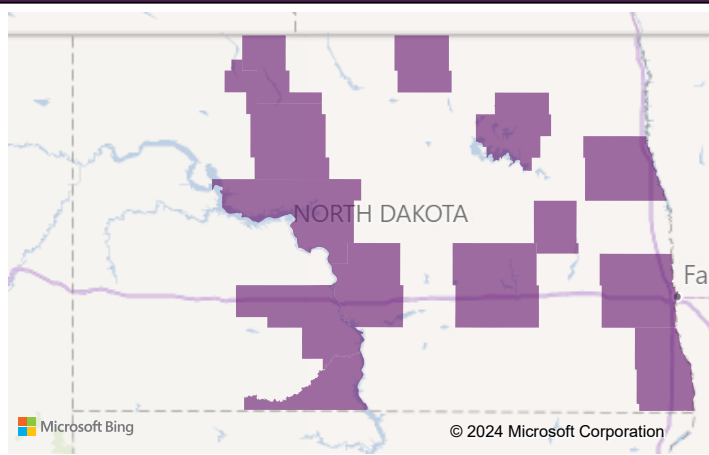
99%
of Families Would Recommend Services to a Friend (n=207)

Community Based Services

Anne Carlsen serves individuals of all ages through our Community Based Services. These services are licensed by the North Dakota Department of Health and Human Services Developmental Disabilities Division and accredited through the Council on Quality and Leadership. Funded through the ND Home and Community Based Services Waiver (HCBS), the intent is to provide supports within the home and community setting to individuals and their families to ensure the highest level of independence possible. The Anne Carlsen CBS team is comprised of 54 FTEs.

Service	Location	Description	Disciplines
In-Home Support Services	Grand Forks Fargo Jamestown Bismarck Minot	<ul style="list-style-type: none"> For individuals of all ages with disabilities and their families Services in the home through customized supports that teach life skills of independence and measure progress through a series of goals and objectives 	<ul style="list-style-type: none"> Direct Support Professional (DSP) Program Coordinator
Day Habilitation	Grand Forks Fargo Jamestown	<ul style="list-style-type: none"> For adults with intellectual and developmental disabilities (over 21) Services are designed to meet the interests, needs and desired outcomes through a unique plan focusing on vocational, functional, recreational, and social skill development to increase independence and community involvement 	<ul style="list-style-type: none"> Direct Support Professional (DSP) Program Coordinator
Employment Services	Grand Forks	<ul style="list-style-type: none"> For adults with intellectual and developmental disabilities (over age 18) Services are designed to assist individuals in gaining and maintaining meaningful employment in their job of choice 	<ul style="list-style-type: none"> Direct Support Professional (DSP) Program Coordinator
Independent Habilitation/Residential Habilitation (Taylor Made Living)	Fargo	<ul style="list-style-type: none"> For adults with intellectual and developmental disabilities (over age 18) Integrated residential services with the community setting 	<ul style="list-style-type: none"> Direct Support Professional (DSP) Program Coordinator
Service Management (Autism Waiver)	Grand Forks Fargo Jamestown Bismarck Minot	<ul style="list-style-type: none"> For children with Autism. Assists families in gaining access to ND Autism waiver and other Medicaid state plan services as well as medical, social, educational, and other services. 	<ul style="list-style-type: none"> Program Coordinator

Community Based Services: July 2023 - June 2024



173
Individuals Served

84%
Felt Services Enabled Them to Do Things Better (n = 51)

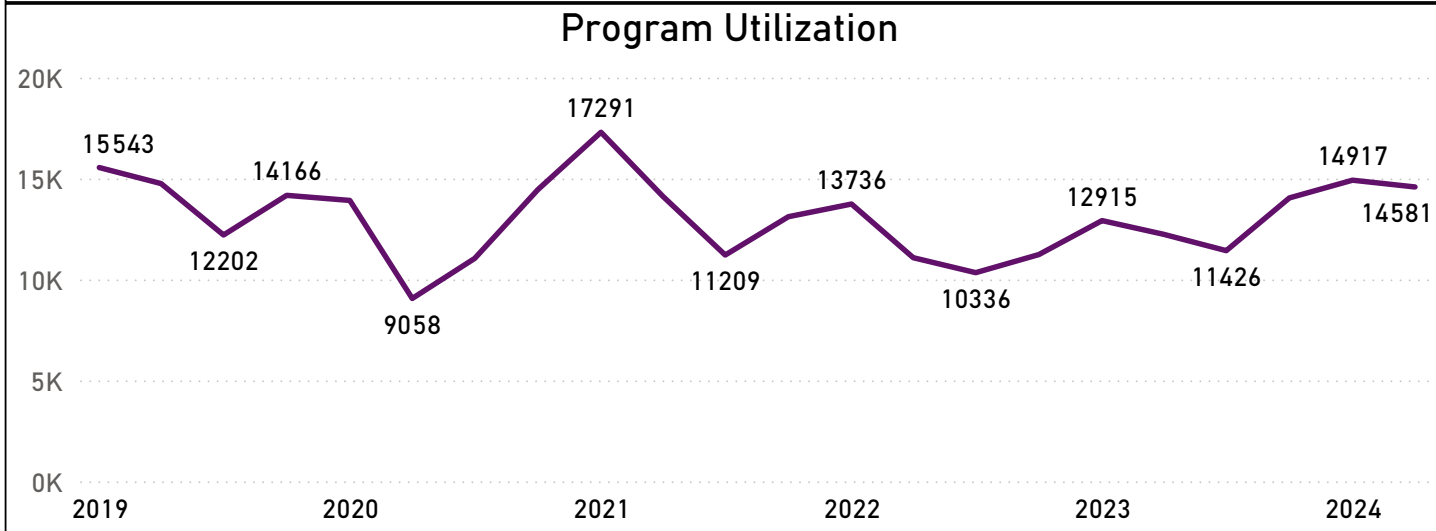
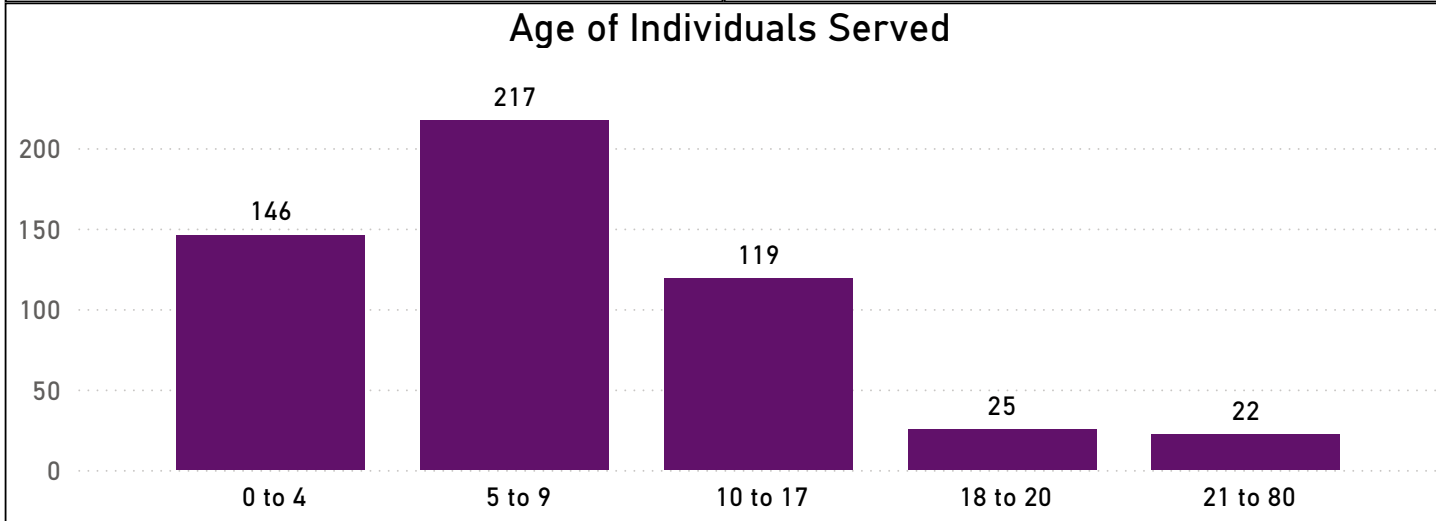
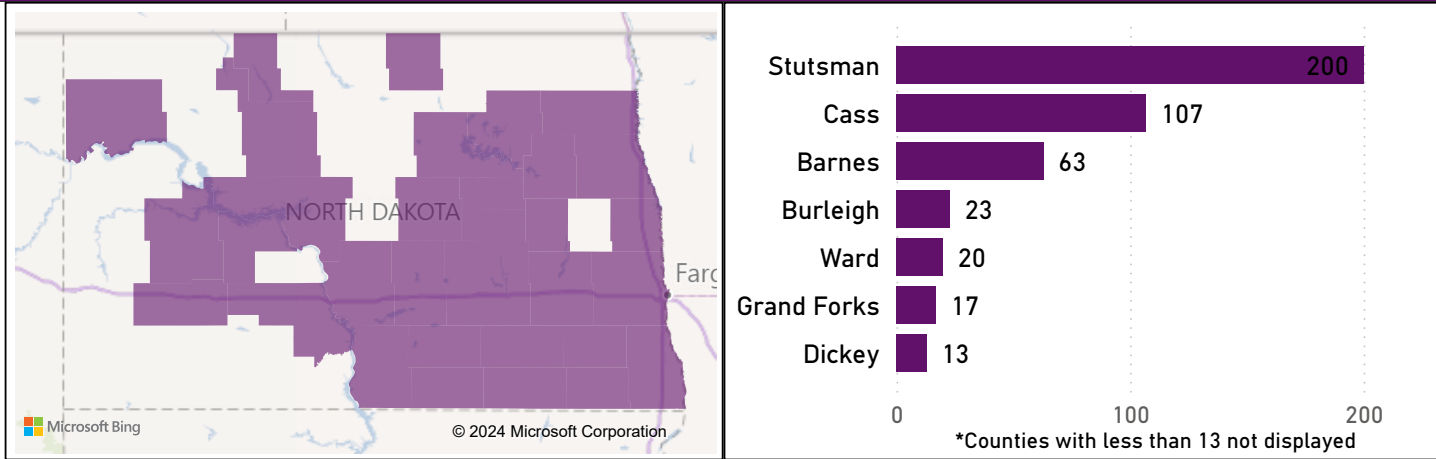
84%
of Families Would Recommend Services to a Friend (n=49)

Therapy Services

Anne Carlsen serves children and adults with intellectual and developmental disabilities or delays through our therapy programs consisting of physical, occupational and speech therapy. Our services are highly specialized and primarily serve the pediatric population. In some of our locations, we also support adults served by our other programs such as Day Habilitation or Employment services. Funding for the therapy program is through commercial insurance, Medicaid, and school contracts. In total, the organization wide therapy team consists of approximately 33 FTEs.

Service	Location	Description	Disciplines
Occupational Therapy - Outpatient Services	Grand Forks Fargo Valley City Jamestown Bismarck Minot	<ul style="list-style-type: none"> Clinic-based services Individualized therapy focused on increasing motor, self-care, sensory, leisure/play skills 	<ul style="list-style-type: none"> Occupational Therapist (OTR/L or OTD) Certified Occupational Therapy Assistant (COTA)
Physical Therapy - Outpatient Services	Jamestown Valley City	<ul style="list-style-type: none"> Clinic-based services Individualized therapy treatment plans focused on increasing gross motor skills: movement, balance, coordination, posture and muscle control Specialized in power mobility, seating, and positioning, orthotics, & early childhood development 	<ul style="list-style-type: none"> Physical Therapist (MPT or DPT) Physical Therapist Assistant (PTA)
Speech Therapy - Outpatient Services	Grand Forks Fargo Valley City Jamestown Bismarck Minot	<ul style="list-style-type: none"> Clinic-based Services Individualized therapy focused on increasing speech, language, communication, and feeding/eating skills Specialty in feeding/swallowing disorders and Augmentative Alternative Communication, early childhood development 	<ul style="list-style-type: none"> Speech Language Pathologist (MS/SLP) Speech Language Pathology Licensed Assistance (SLPLA)
Educational Therapy	Jamestown Campuses	<ul style="list-style-type: none"> Anne Carlsen educational therapy services as defined within each student's Individualized Education plan Delivered on Jamestown Campuses during the school year and during a 10-week half day Extended School Year (Summer School) 	<ul style="list-style-type: none"> PT, PTA OT, COTA SLP, SLPLA
Therapy Services for ICF/IDD	Jamestown Campuses	<ul style="list-style-type: none"> Support and services to children and staff in the residential program to enhance generalization of skills and independence or to address acute medical needs (e.g., feeding/swallowing, post-surgical) 	<ul style="list-style-type: none"> PT, PTA OT, COTA SLP, SLPLA
School Contracts	Fargo Jamestown	<ul style="list-style-type: none"> Contracted services provided to local special education units for direct therapy services by Anne Carlsen therapists 	<ul style="list-style-type: none"> PT, PTA OT, COTA SLP, SLPLA
Aquatics Program	Jamestown Ballantyne Berg Campus	<ul style="list-style-type: none"> Service modality for outpatient and "inpatient" therapy services Adaptive Swim Lessons 	<ul style="list-style-type: none"> PT, PTA, OT COTA Therapy Aid Swim Instructor
Adaptive Equipment Services	Jamestown Campuses	<ul style="list-style-type: none"> Collaboration with certified Rehab Technology Supplier and Orthotist on-site for "inpatient" and outpatient needs On-site adaptive equipment services to fabricate, modify and maintain specialty equipment needs 	<ul style="list-style-type: none"> Adaptive Equipment Specialist PT, OT, SLP

Therapy Services: July 2023 - June 2024



530
Individuals Served

96%
Felt Services Enabled Them to Do Things Better (n = 91)

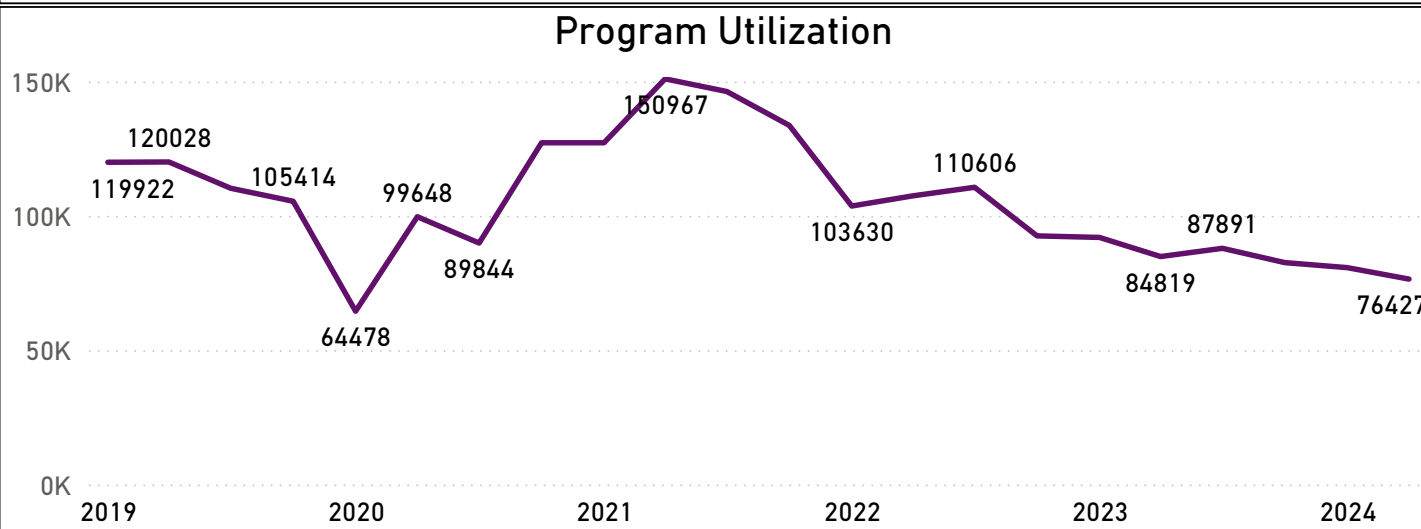
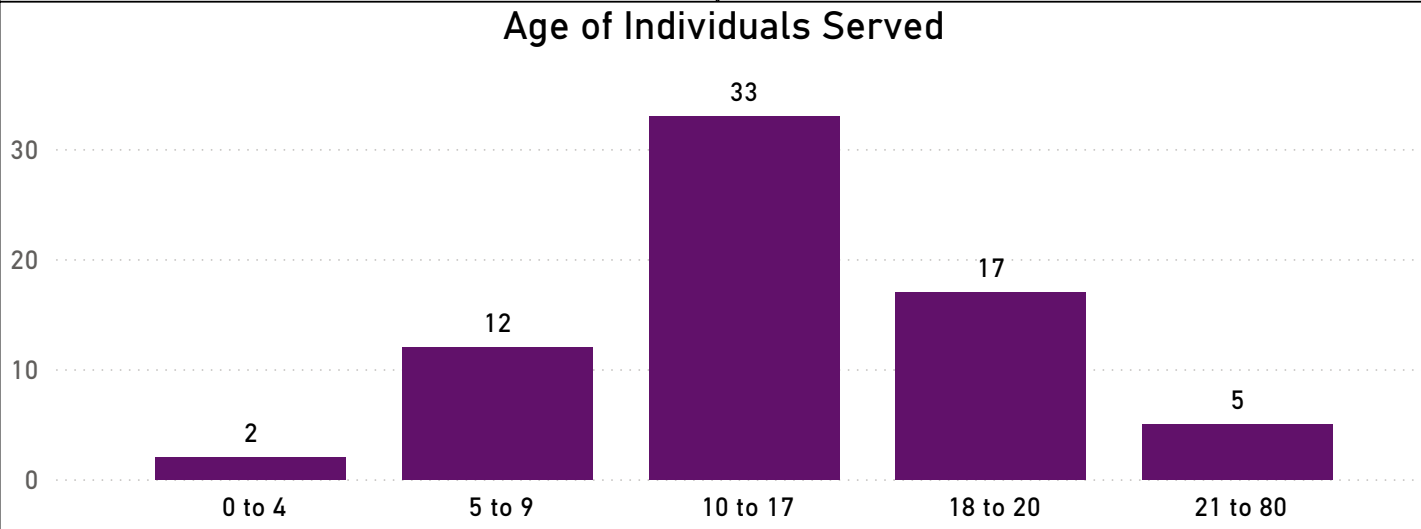
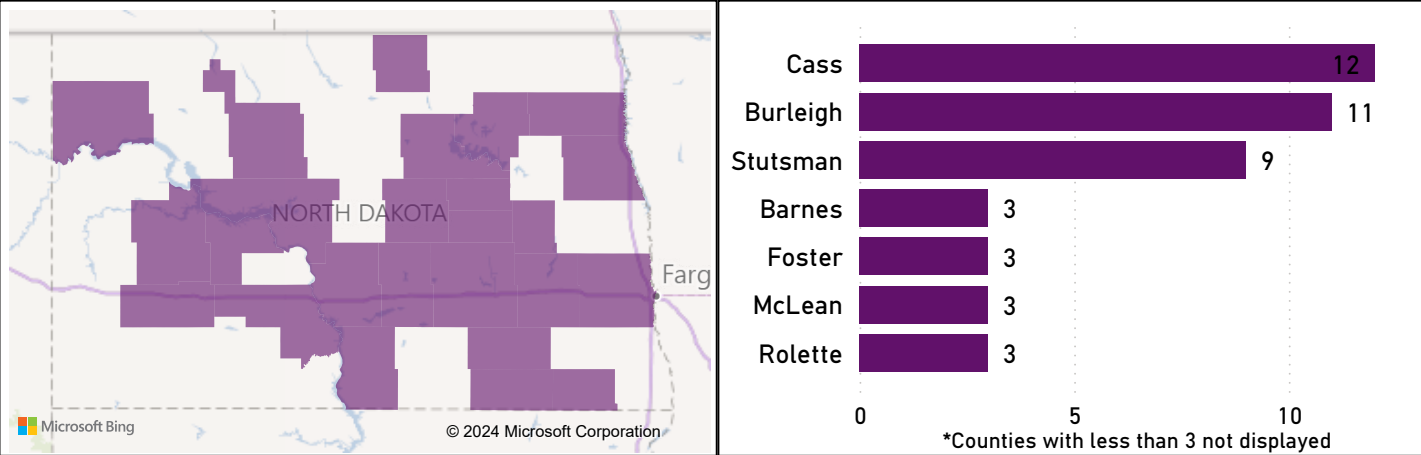
96%
of Families Would Recommend Services to a Friend (n=93)

Education Services

The Center for Learning provides educational services to children ages 3-21 on the Jamestown campus. Enrollment includes individuals who also receive residential services along with day students from surrounding communities. The Center for Learning approved and accredited through the North Dakota Department of Public Instruction as a K-12 school and is accredited by Cognia. The North Dakota Department of Public Instruction manages contracts with each student's local educational unit to fund daily tuition costs. The Center for Learning staffing requires 45 FTEs (full time equivalencies).

Service	Location	Description	Disciplines
Educational Services	Jamestown North campus and Ballantyne Berg Campus	<ul style="list-style-type: none"> Students attend a 9-month program (Aug-May) – 175 days of Specially Designed instruction Student to teacher ratio in classrooms average 2:1 with 1:1 staffing for specialized situations Specialize in meeting the unique needs of children with high medical fragility in which a nurse must accompany a child to the classroom School nurse for oversight of medication administration and support throughout school day Specialize in serving students with highly acute behavioral needs "Least Restrictive Environment" partnering with Jamestown Public Schools 	Special Education Teachers General Education Teachers Direct Support Professionals (DSP) Nurses (RN/LPN) Board Certified Behavior Analyst (BCBA) Registered Behavior Technicians (RBT)
Extended School Year (ESY)	Jamestown campus	<ul style="list-style-type: none"> Half-day 10-week (45 day) summer session Student must "qualify" for ESY services as determined by their Individualized Education Planning team 	Special Education Teachers General Education Teachers DSPs, Nurses, BCBA, RBT
Case Management/ Individualized Education Plan (IEP)	Jamestown campus	<ul style="list-style-type: none"> Coordinates the IEP and the student's IEP team Robust case management and support to families Coordination and collaboration with local school districts/special education units Ensures collaboration and coordination across disciplines/departments on campus Coordination of student referrals, admissions and transitions 	Individual Program Coordinators Family Services Manager
Adaptive Physical Education Program	Jamestown campus	<ul style="list-style-type: none"> Specialized gross and fine motor activities tailored to each student needs Aquatics component 	Adaptive Physical Education Teacher Adaptive Physical Education Assistant
Related Services Therapy	Jamestown campus	<ul style="list-style-type: none"> Physical, Occupational, Speech therapy as outlined in the IEP May consist of inclusive therapy in the classroom "push in" or "pull out" individual sessions based on need 	Speech Language Pathologist (MS/SLP) Speech Language Pathology Licensed Assistance (SLPLA) Physical Therapist (MPT or DPT) Physical Therapist Assistant (PTA) Occupational Therapist (OTR/L or OTD) Certified Occupational Therapy Assistant (COTA)
Horticulture Therapy Programming	Jamestown campus	<ul style="list-style-type: none"> Horticulture is immersed into the science curriculum and provides a multisensory holistic approach to specially designed instruction Our on-site solarium and gardens provide many opportunities for learning from seeding plants to harvesting and canning the vegetables 	Special Education Teacher certified in Horticulture Therapy
Assistive Technology Supports and Services	Jamestown campus	Supports for specially designed instruction through comprehensive multi-faceted assistive technology to access the general curriculum, communicate and increase independence across all educational activities	Assistive Technology Manager (ATP) Assistive Technology Instructor Adaptive Equipment Specialist
Vocational/Community Integration	Jamestown campus	<ul style="list-style-type: none"> For ages 14 and above Vocational skill development within the school and community setting 	Community Integration Specialist
After school Clubs	Jamestown campus	Student Council, Yearbook, Hobby Club, Pow Wow Club, Lego Club, Girl Scouts, STEM Club	Activities Coordinator Activities Assistant Direct Support Professionals
Chapel	Jamestown campus	Chapel is held 1 time per school week in addition to Sunday Services	Chaplain
Transportation Services	Jamestown campus	Bussing for Day students within the local school district and for Anne Carlsen students attending Jamestown Public Schools	Paratransit Operators

Education Services: July 2023 – June 2024



69
Individuals Served

100%
Felt Services Enabled Them to Do Things Better (n = 6)

100%
of Families Would Recommend Services to a Friend (n = 6)

Specialty Programs & Events



Annie's House

Since 2013, Bottineau Winter Park (BWP) and Anne Carlsen have partnered to form the Annie's House year-round Adaptive Recreation Program. The program, operated at Bottineau Winter Park, is carried out by program coordinators and volunteer ski instructors. The primary offering of adaptive skiing and tubing continue to be the staples of the program; however, accessible trail systems, fishing, and summer programming focusing on the arts and science have rounded out the programming during non-winter months. Annie's House has been a host for the North Dakota Special Olympics Winter Games along with supporting military and veterans events.



Assistive Technology

Assistive technology is a statewide resource and support both internally and externally and is critical to carrying out our mission of inclusion and independence. Through training workshops, consultations and evaluations, the Anne Carlsen assistive technology program touches many lives each year.



iCan Bike Camp

Since 2014, Anne Carlsen has partnered with iCan Shine, a national charitable nonprofit organization, to offer iCan Bike Camp each summer. This five-day program assists riders with disabilities learn how to bike. Approximately 80% of the people who participate in our iCan Bike program ride a two-wheel bicycle independently (at least 75 feet with no assistance) by the end of the program while attending for only 75 minutes each day.



Ideation

The overall impact of the Ideation Center is to generate new ideas, create meaningful learning opportunities, and share the knowledge and expertise of Anne Carlsen through collaborative projects and partnerships in order to create a more inclusive world where independence is a gift to all.



TechnoCamp

TechnoCamps provide students of all abilities the opportunity to access new technologies and apply them in the real world. The focus of the camp is to assist individuals in further developing skills with technology adaptations. These solutions are integrated and applied in functional learning activities. Campers also experience typical camping experiences such as swimming in the lake, pontoon rides, bonfires, and recreation activities. The setting for TechnoCamp, Elks Camp Grassick, is nestled on the sunny south shore of Lake Isabel, five miles south of Dawson, North Dakota. Trained and dedicated Camp Grassick counselors, along with skilled Anne Carlsen staff, provide assistance to meet campers' needs.



Arts@Anne Anne Carlsen

Arts@Anne Anne Carlsen offers art experiences that give children and adults with disabilities the chance to experience the joy of making a mark and creating art. Through the use of innovative and adaptive tools, individuals of all abilities can engage in the satisfaction of self-expression and creativity.



Learn 'n Move Childcare Center

Learn 'n Move Childcare Center is an innovative non-profit 501(c)3 organization that attempts to fulfill unmet needs for families and children in the Fargo area. This is a collaboration of two non-profit organizations, TNT Kids Fitness and the Anne Carlsen Center, both with rich histories of knowledge and experience in working with children of all abilities. As the name suggests, a focus on physical fitness and overall health along with best practices in child development and learning are employed in this high-quality program. Through this unique partnership, the non-profit child care center serves children of all abilities and commit to respectful and collaborative relationships with families and the communities served.



ANNE CARLSEN

Nurturing abilities. Changing lives.

PO BOX 8000 | JAMESTOWN, ND 58402 | 1.800.568.5175 | ANNECARLSEN.ORG

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